Using the Library Resource Portal for Clinical Decision Support in the Electronic Health Record

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Introduction

In 2017, a team of librarians created a series of LibGuide pages designed to highlight core clinical resources for a variety of medical specialties. Since that time, over 50 specialty pages have been created. As a group, they are referred to as the Library Resource Portal (LRP).

In order to provide quick, convenient access to the LRP, we wanted to create links directly from the practitioner’s electronic health record (Epic) dashboard to their specialty’s LibGuide. Initially, this was done by adding a link through the Epic Toolbar, which required at least five additional “clicks” before reaching the LibGuide.

Our goal was to find a shorter route between practitioners and their desired LibGuide page, whether they preferred a link to the main LRP directory or a direct link to a specific specialty.

Methods

The LRP team reached out to the Cleveland Clinic’s Epic department to request better access to the LRP from within Epic. A link to the main LRP was added to the provider launchpad.

Although this addition met our goal of reducing clicks, we were still focused on providing direct links to the LRP specialty pages. The Epic team identified a process that allows clinicians to manually add the URL of their specialty page(s) to their provider launchpad. They also created a 1-minute video explaining the process to help Epic users add this link.

In order to further support the clinicians, we created an additional LRP page that explains these two options and provides information on how to take advantage of the LRP from within Epic.

Discussion

• The LRP has been marketed by the library via the professional staff newsletter, handouts available in the library, and emails sent from the library director to leaders throughout the Cleveland Clinic. We will continue to advertise the LRP to maintain interest.

• A major challenge to this project was obtaining permission from the Epic team to include links to the LRP and to provide Epic access to a librarian. Explaining that the LRP provides valuable resources for quality patient care helped convince the Epic team that this was an important addition to the launchpad.

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