

Doing Better with LibGuides in 2019:

Creating a Departmental LibGuide Template for an Evolving Library

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PROBLEM



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Historical Background

- LibGuides Task Force formed in 2014 with representation from all IUPUI Libraries (University, Medical, Dental, Law)
- Task Force provides training sessions and creates a design and best practices guide
- Task Force oversees the migration to LibGuides 2.0 in 2015
- In 2018 the Task force launched a peer review audit to be completed by 2019 and then annually to maintain the quality of system LibGuides



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New Librarians

- 6 new librarians at RLML from 2016 to 2018
- Department liaisons and LibGuides ownership redistributed
- Design and content of guides differed greatly, many were not in line with guidelines, the process of creation was not well documented, and librarians that created guides were no longer with the University
- LibGuides task force set a date for guides to be revised by July 2019
- Considering all this, new librarians felt lost and did not know where to begin in revising their assigned guides

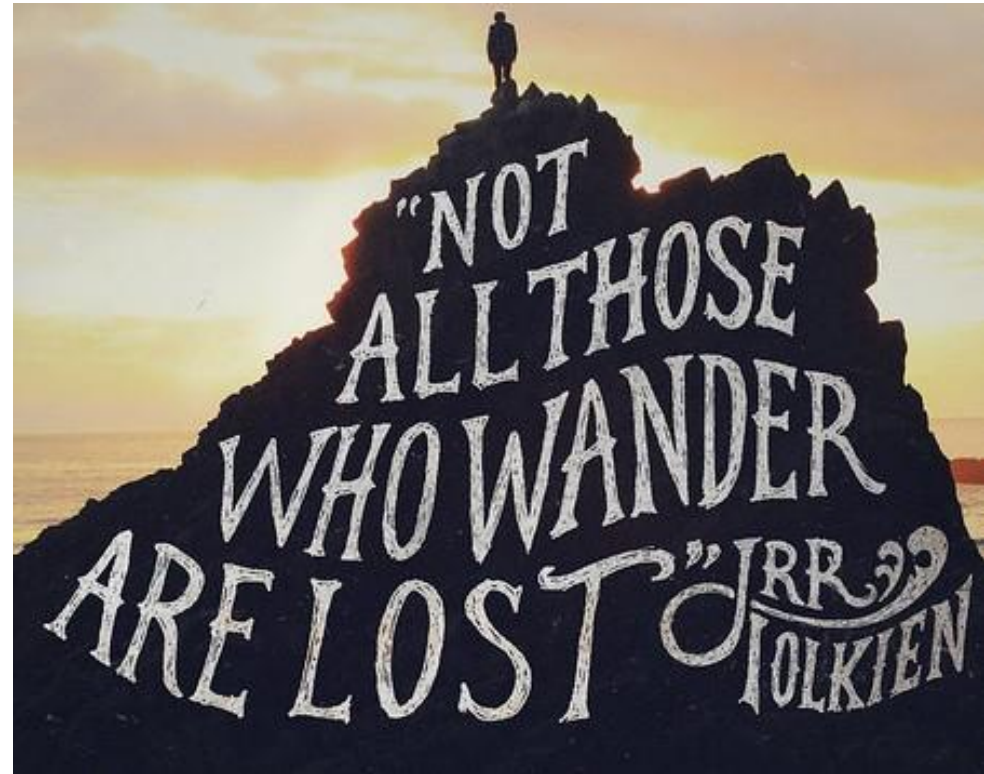


Image credit: <https://www.flickr.com/photos/7259240@N03/8204940090>



Solution?



Image credit: <https://pixabay.com/photos/idea-solution-think-symbol-3839482/>

The Instructional Design Librarian and the Library Systems Manager devise the Departmental LibGuides Template to simplify the creation and maintenance of Departmental guides



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METHODS



METHODS

1. Researched LibGuides
2. Designed template
3. Requested feedback
4. Implemented feedback
5. Surveyed librarians



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Research Findings

Usage of current departmental LibGuides



Image courtesy of: <https://www.maxpixel.net/An-Array-Of-No-Sign-Of-Entry-Road-Sign-Information-752247>



Research Findings

Literature about writing for the web



- Avoid jargon
- Use action verbs
- Use familiar (not formal) language
- Make the pages easily scanned using headers and white space
- Consider design and scrolling



Research Findings

Most used page titles on current departmental LibGuides

	A	B	C	U	E	F	G
1		Page 1	First Box	Page 2	Page 3	Page 4	Page 5
2	17. Oncology	Comprehensive text	textbooks	Board and Clerkship Reviews	Journals by Subspecialty	Mobile Apps and other Online Resources	
3	30. Vascular Surgery	Home	WELCOME!	Board Prep	eBooks	Databases	Evidence Based Resources
4	19. Orthopedic Resources	Home	WELCOME!	Books & eBooks	Other General Resources	Databases	Residents - Board Prep Resources
5	6. Endocrinology	Home	What can we do for you	Comprehensive textbooks	Board and Clerkship Reviews	Journals	
6	15. Neurology	Home	What can we do for you	Comprehensive textbooks	Board and Clerkship Reviews	Journals	Mobile Apps and other Online Resources
7	3. Cardiology	Home	What can we do for you	Comprehensive texts	Board and Clerkship Reviews	Electrocardiography and Echocardiogr	Journals
8	4. Dermatology	Home	What can we do for you	Comprehensive texts	Board and Clerkship Reviews	Journals	Mobile Apps and other Online Resources
9	7. Family Medicine	Home	What can we do for you	Comprehensive texts	Board and Clerkship Reviews	Journals	Mobile Applications and other Online Resources
10	8. Gastroenterology and Hepatol	Home	What can we do for you	Comprehensive texts	Board and Clerkship Reviews	Journals	
11	9. Hematology	Home	What can we do for you	Comprehensive texts	Transfusion	Journals	Board and Clerkship Reviews
12	10. Infectious Diseases	Home	What can we do for you	Comprehensive texts	Board and Clerkship Reviews	Journals	Mobile Apps and other Online Resources
13	13. Nephrology	Home	What can we do for you	Comprehensive texts	Board and Clerkship Reviews	Journals	Mobile Apps and other Online Resources
14	16. Obstetrics/Gynecology	Home	What can we do for you	Comprehensive texts	Board and Clerkship Reviews	Journals	
15	20. Otolaryngology-Head & Neck	Home	What can we do for you	Comprehensive texts	Board and Clerkship Reviews	Journals	Mobile Apps and other Online Resources
16	21. Pathology & Laboratory Medic	Home	What can we do for you	Comprehensive texts	Board and Clerkship Reviews	Journals	Mobile Apps and other Online Resources
17	23. Psychiatry & Psychology	Home	What can we do for you	Comprehensive texts	Board and Clerkship Reviews	Journals	Mobile Apps and other Online Resources
18	26. Rheumatology	Home	What can we do for you	Comprehensive texts	Board and Clerkship Reviews	Journals	
19	29. Urology	Home	What can we do for you	Comprehensive texts	Board and Clerkship Reviews	Journals	Mobile Apps and other Online Resources
20	24. Pulmonary and Critical Care M	Home	What can we do for you	Comprehensive texts - Pulmonary	Comprehensive texts - Critical Car	Board and Clerkship Reviews	Journals
21	22. Pediatrics	Home	Welcome!	Databases	Books	Board & Test Prep & Self Assessment	Pediatric Specialties
22	1. Anesthesia	Home	Featured Resources	eBooks	Journals	Organizations	Guidelines
23	14. Neurological Surgery	Home	Welcome	eBooks	Databases & Other Resources	Literature Search Tips	CME
24	25. Radiation Oncology Resource	Home	Welcome!	eBooks	Databases	Point-of-Care Tools	Journals
25	18. Ophthalmology	Home	Welcome	Electronic Resources	Books	E-Journals	Evidence-Based Medicine
26	11. Internal Medicine	Home	What can we do for you	Evidence Based Resources	Journals by Subspecialty	eBooks by Subspecialty	Clerkship and Board Reviews
27	12. Medical & Molecular Genetics	Home	Welcome	Genetic eBooks	Genetic Databases & Other Resou	Genetic Counseling Resources	Medical Databases
28	5. Emergency Medicine	Evidence Based R	Summaries	Journals & Books	Drugs & Toxicology	Specialized Topics	Mobile Apps, Podcasts, & Videos
29	28. Surgery Resources	Home	Welcome!	Medical Student Resources	Residency Resources	Board Reviews & Test Prep	Databases
30	27. Rural Health	Home	Welcome	National Associations & Agencies	Indiana Associations & Agencies	Rural Health Issues & Workforce	Directories
31	2. Bioethics	Home	Welcome	Starting Your Research	Databases	Journals	Libraries, Info Centers & Blogs



Designed the template draft

- **Guidance**
- **Examples**



By OpenClipart-Vectors
https://pixabay.com/get/57e6d5424951b108f5d084609620367d1c3ed9e04e50744f7c2d7dd29e4ec1_960.png
Free for Most Commercial Use / No Attribution Required / See <https://pixabay.com/service/license/> for what is not allowed
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Presented draft template and sought feedback

Use existing search boxes

Identify mapped boxes on first page

Use box-level navigation

Add a Clerkship Resources page

Use Browzine

- individual journals
- subject-specific journal links



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RESULTS & CONCLUSIONS

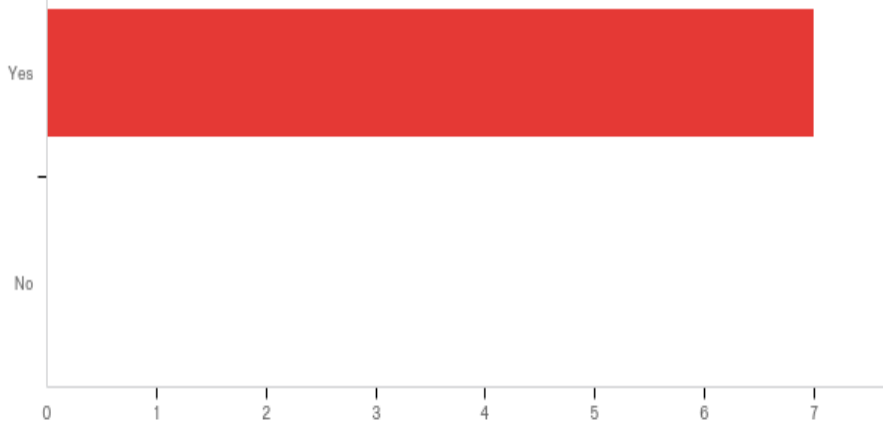


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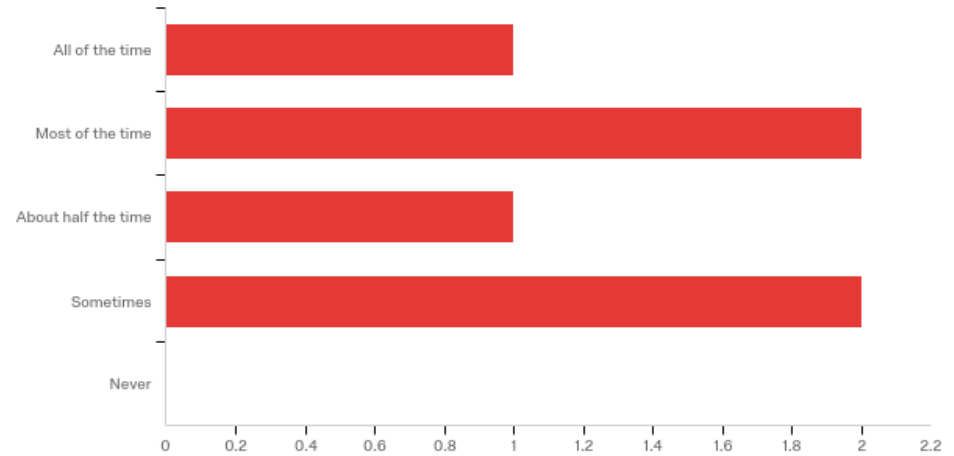
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Survey Results

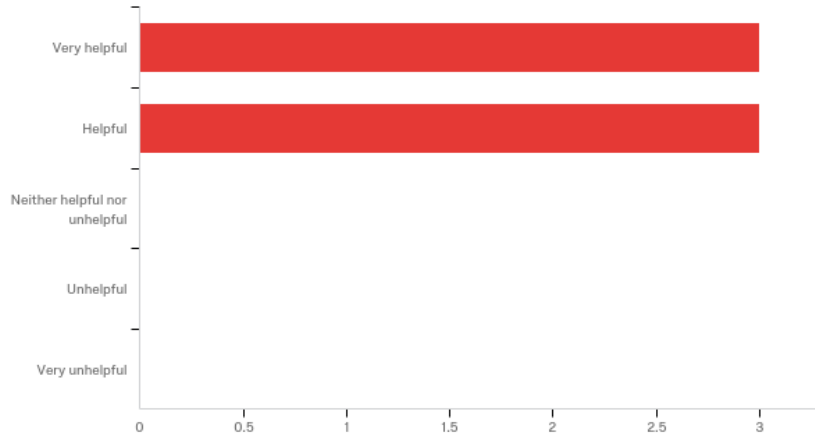
Q1 - Have you used the departmental libguide template when updating departmental libguides?



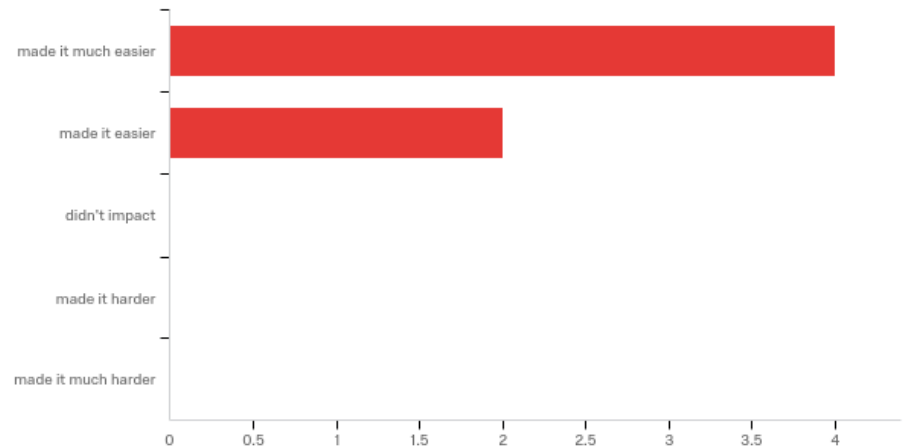
Q2 - How often do you refer to the template when updating departmental libguides?



Q3 - As you update departmental libguides, do you find the template . . . ?



Q6 - How has the template impacted the task of updating libguides?



General comments

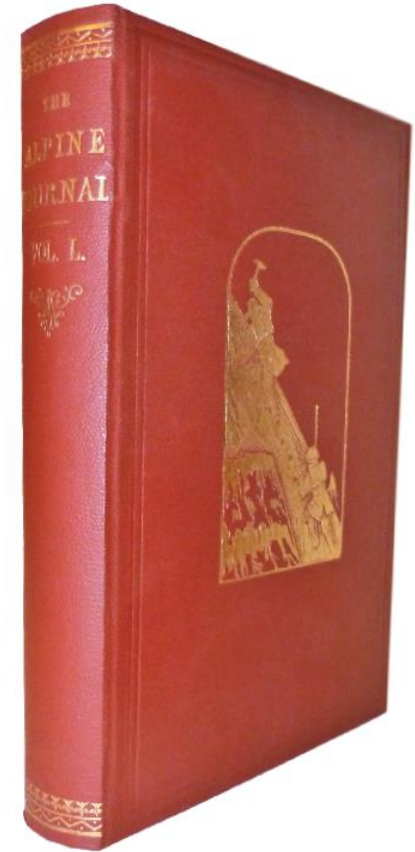
- Gives us a unified look, takes the design work out of updating a LibGuide, the citations for best practices let me know they did research to create a successful guide.
- This has made the tasks of updating (inherited) LibGuides much less daunting. I have also learned to HIDE things rather than delete them in case someone comes out of the woodwork asking for something that used to be there.
- I can see it getting out of hand as years go on as people have things THEY think MUST be included in the template.



Departmental Feedback

- Upon launch of the new template, we received feedback from departments that items that they regularly used on their guides were now missing
- This reiterated the need for staying in touch with departments regarding what they need from their guides
- A decision was made to hide old content for 6 months before deleting to give a buffer in case content had to be restored

What did you do with the red journal?



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(<https://creativecommons.org/licenses/by-sa/4.0>)]*



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FUTURE WORK



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Usability Testing

“Simple user testing with 5 participants, paper prototyping, and heuristic evaluation offer a cheap, fast and early focus on usability, as well as many rounds of iterative design.”

As quoted on slide 42 in “Taking your research guides from good to great.” MLA webinar 3/12/2019 by Andy Hickner. From Nielsen, Jakob. “Discount Usability: 20 Years.” (2009)
<https://www.nngroup.com/articles/discount-usability-20-years/>



Questions?

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Departmental LibGuide Template:

iupui.libguides.com/RLMLDeptGuideTemplate

Presentation:

<http://hdl.handle.net/1805/20980>

